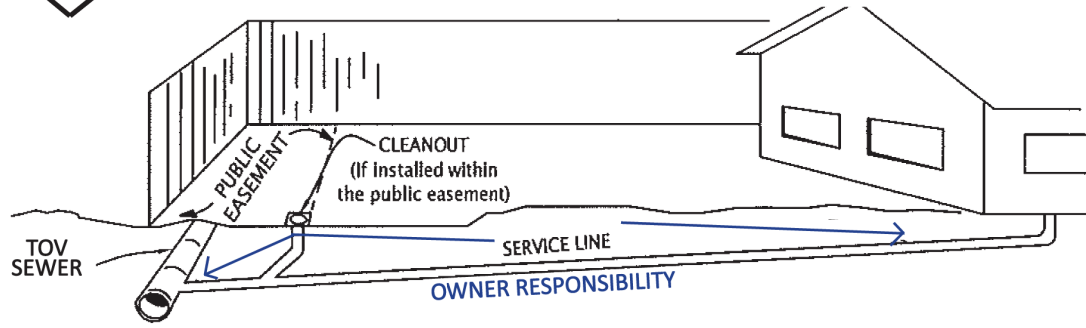
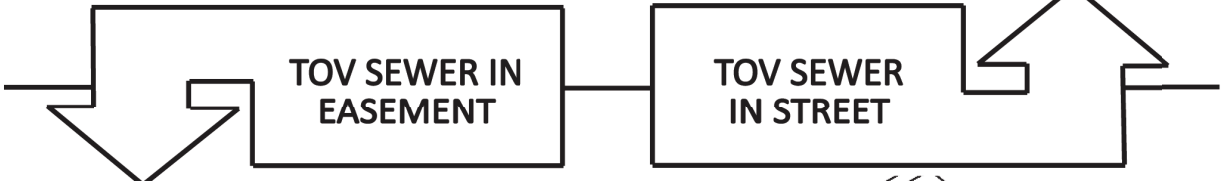
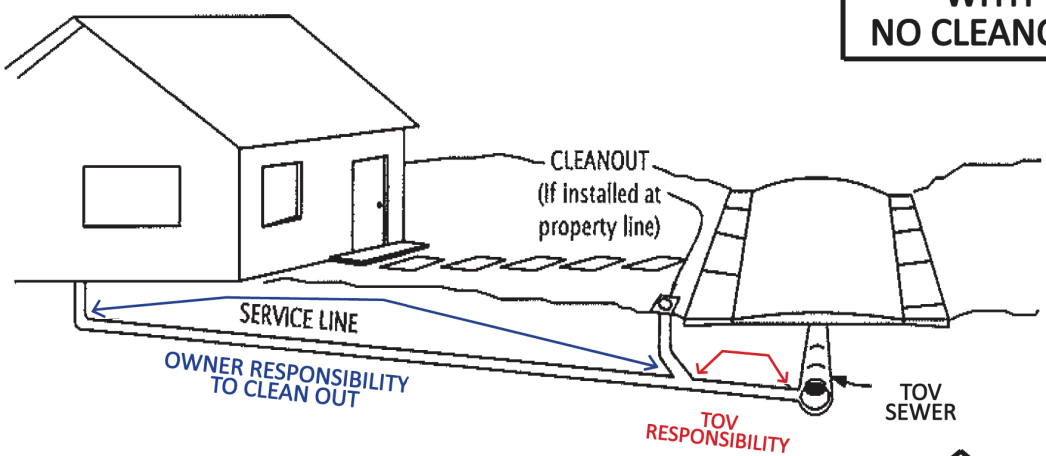
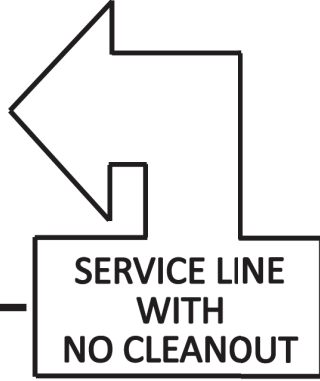


**1. FIRST-CALL TOV**  
 TOV WILL CHECK THE MAIN SEWER  
 (828)-879-2128



**2.** If the main is ok, TOV will check the service line cleanout at the Right-of-Way for blockages. If the problem is in that portion of the service line, TOV will assist the property owner with maintenance and/or replacement.

**3.** If no clean out is present and your contractor/plumber exposes your service line at right-of-way, Town of Valdese will supply materials at no charge.

There is no extra charge for TOV services (the work is financed through sewer charges), but TOV cannot assume the cost of your contractor's call, regardless of the location of stoppage!

**REMEMBER: CALL TOV FIRST! (828)879-2128**