



REPUBLIC
SERVICES

ATTENTION RESIDENTS OF TOWN OF VALDESE



Historic
VALDESE
north carolina

**New Automated Solid Waste Cart
Program Coming Soon!**

**Your new 96-gallon Waste Container
will be delivered between
July 24 – July 28, 2017!**

**The new automated waste collection
program will begin July 31, 2017**

**LOOK FOR YOUR WASTE AND
RECYCLING CALENDAR ENCLOSED**



- Your new waste container will have a **BLACK** lid and is labeled “TRASH”



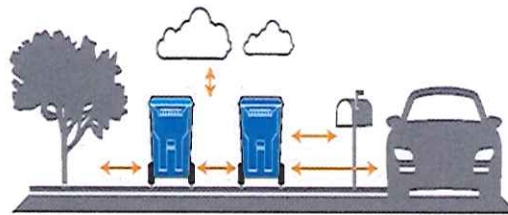
- Your All-In-One Recycling container has a **Light BLUE** lid and is labeled “RECYCLABLES”
- Starting Monday, July 31st the old residential containers will no longer be serviced. Leave your (empty) old cart at the curb, after your last scheduled pick-up by the Town of Valdeese. The old carts will be removed the week of July 24th through July 28th.
- Waste will be collected every week, by Republic Services automated collection service
- East Valdeese will be collected on Mondays and West Valdeese will be collected on Tuesdays.

- Please reference the calendar designated to your area
- Waste collection only includes regular, residential household garbage only
- **WEDNESDAY** will continue to be **RECYCLING DAY**. Recycling is collected every other week, on Wednesdays. Please refer to your waste and recycling calendar
- All waste must be contained within the container for automated collection.
- Don't overfill the cart; the lid must close.
- All waste should be bagged, tied securely, and placed inside the container.
- The following should never be placed in your container: Liquids of any type, yard waste, hazardous waste, construction debris, chemicals, embers, or animal carcasses.
- Place your new container at roadside by 6:00 a.m. on your collection day.

The automated roll-out waste & recycle collection program will result in a cleaner, more attractive environment as well as safer working conditions for our collection crew. The new garbage & recycle collection system uses one type of container that will be emptied by automated equipment, making the process faster and safer. Wheeled carts make garbage & recycle collection easier for everybody. Carts are stable and designed to not blow over, even in high winds; lids are attached and snug-fitting to keep animals out; and carts also have a smooth interior, making cleaning easier.

To better service our customers, we ask you please:

- Place your container(s) at the curb by 6:00 am on the morning of or the night before your scheduled service.
- Place the container(s) within 3 feet of the curb with the handle and wheels facing away from the street.
- Make sure the container(s) is at least 4-5 feet from your recycle container or any other objects; such as trees, mailboxes, cars, yard waste, utility poles, or any other obstructions.
- Place all waste and recyclable items in the Republic Services cart for collection by our automated truck. Do not leave waste or recyclables outside the roll-out container.
- Notify Valdese Public Works if your cart is damaged or stolen



- **Dead-end and one-way streets**

Due to the nature of automated collections and/or safety concerns, it may be necessary for all residents located on dead-end or one-way streets to place their container on one side of the street for collection. This may require some participants to place their cart(s) on the opposite side of the street from their residence. During the initial startup phase, the driver will relocate the cart for servicing and leave notification concerning future placement.



We'll handle it from here.™

Q: When should I set out my waste & recycling carts?

A: Be sure your cart is at the curb by 6:00 a.m. on your collection day to ensure collection (you may set your cart out the night before if you wish). Please pull your cart back to the house after it has been emptied.

Q: What can I put in my waste cart?

A: The cart is designed to hold a maximum weight of 75 lbs. All of your regular household waste can be disposed of in your cart. Please bag loose items to prevent littering. EVERYTHING must fit inside the cart with the lid closed. This will avoid spillage. You should NOT put prohibited waste into your cart.

Q: What if I have more than 1 waste cart will hold?

A: We encourage all residents to make full use of the All-In-One recycling program to reduce the overall waste generated. If you find occasional situations when you still have higher than capacity waste volume, contact Valdese Public Works for pick up. If you find that you have consistent extra waste and wish to use an additional cart, you may order them

by calling Republic Services at 828.219.3347 there is a minimal monthly charge for each additional waste cart.

Q: Where do I place my waste cart for service?

A: Proper placement is extremely important. Use the same cart placement guidelines as with your recycling cart. On your collection day, please roll your cart within 3 feet of the edge of the street, and 5 feet away from other objects. Make sure the handles are facing your house, so that when the cart is lifted, the lid opens toward the street. Please check to see if it is not obstructed by parked cars, boats, etc.

Q: What do I do with my old trash container?

A: Leave your empty container at curbside after the last town collection. The old carts will be removed during the week of July 24th through July 28th.

Q: What do I do with my rough trash (bulky, white goods and yard waste) items?

A: Contact Valdese Public Works 828-879-2128; they will continue this service as before.

Q: Will my recycling service be changing?

A: No. The recycling service and existing schedule have not changed. Please continue to follow the recycling guidelines and maximize your recycling participation.

Q: What if I mix up the containers and put trash in the recycling cart or vice versa – Will the driver dump it?

A: No, unfortunately the material in the containers will have to be separated correctly before the carts can be serviced. We adhere to strict policy guidelines to protect the environment and prevent cross-load contamination.

Q: How will the upcoming holidays affect my pick up schedule?

A: We currently run regular route schedules on all holidays except for Christmas Day. On Christmas week all routes will be run one day behind - the day after your normally scheduled day.

